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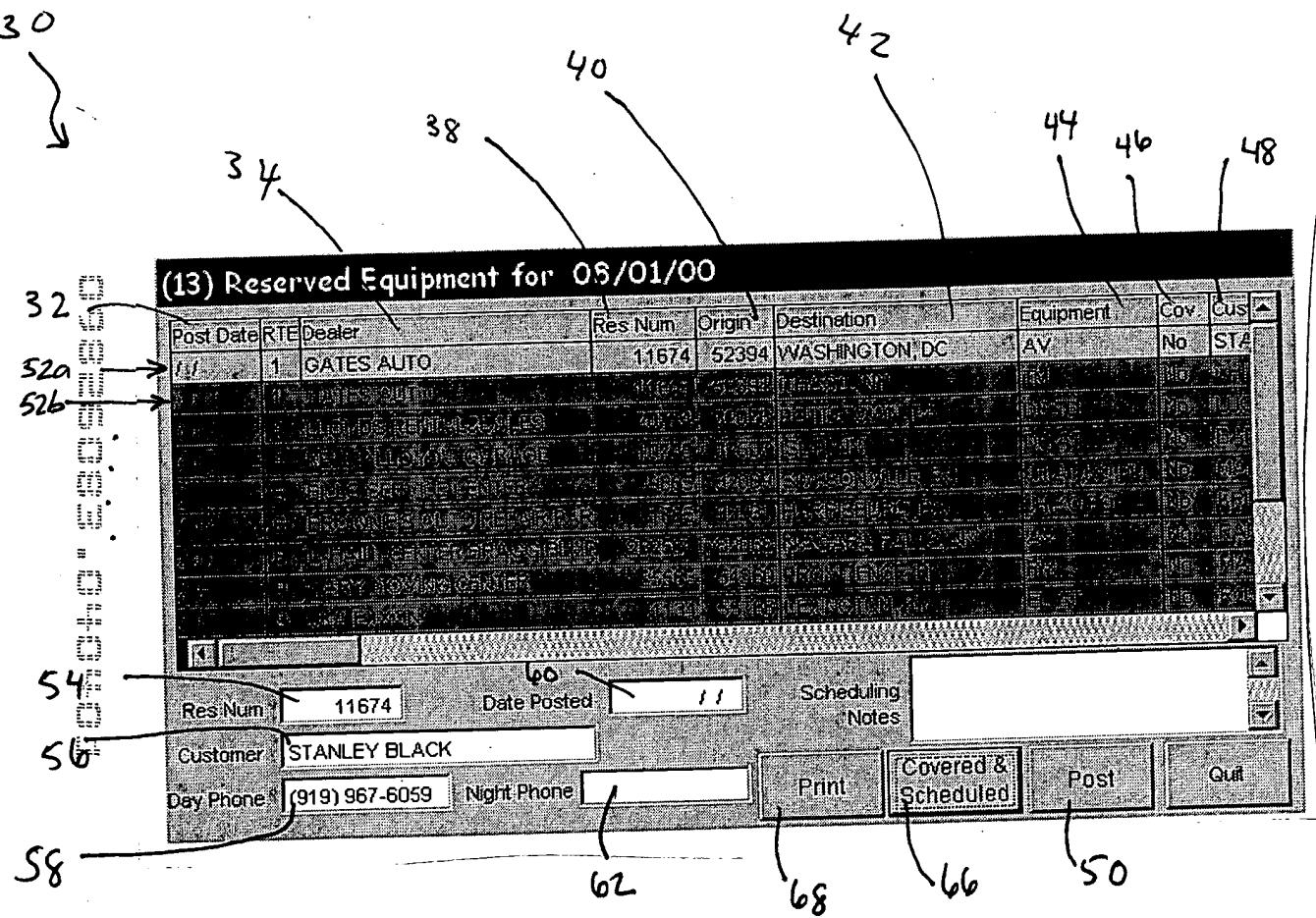
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FIG. 2



72 *GATES AUTO*

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Equipment at site 3035

Model	TOT	1WAY	ROT	CNTRL	07/31/00	08/01/00	08/02/00	08/03/00
BP	0	0	0	0				
BE	0	0	0	0				
BW	0	0	0	0				
TM	1	1	0	0				
DC	3	3	0	0				
<del>SE</del> AV	0	0	0	0			1	
GH	1	1	0	0				
JH	0	0	0	0				
AT	0	0	0	0				

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FIG. 4

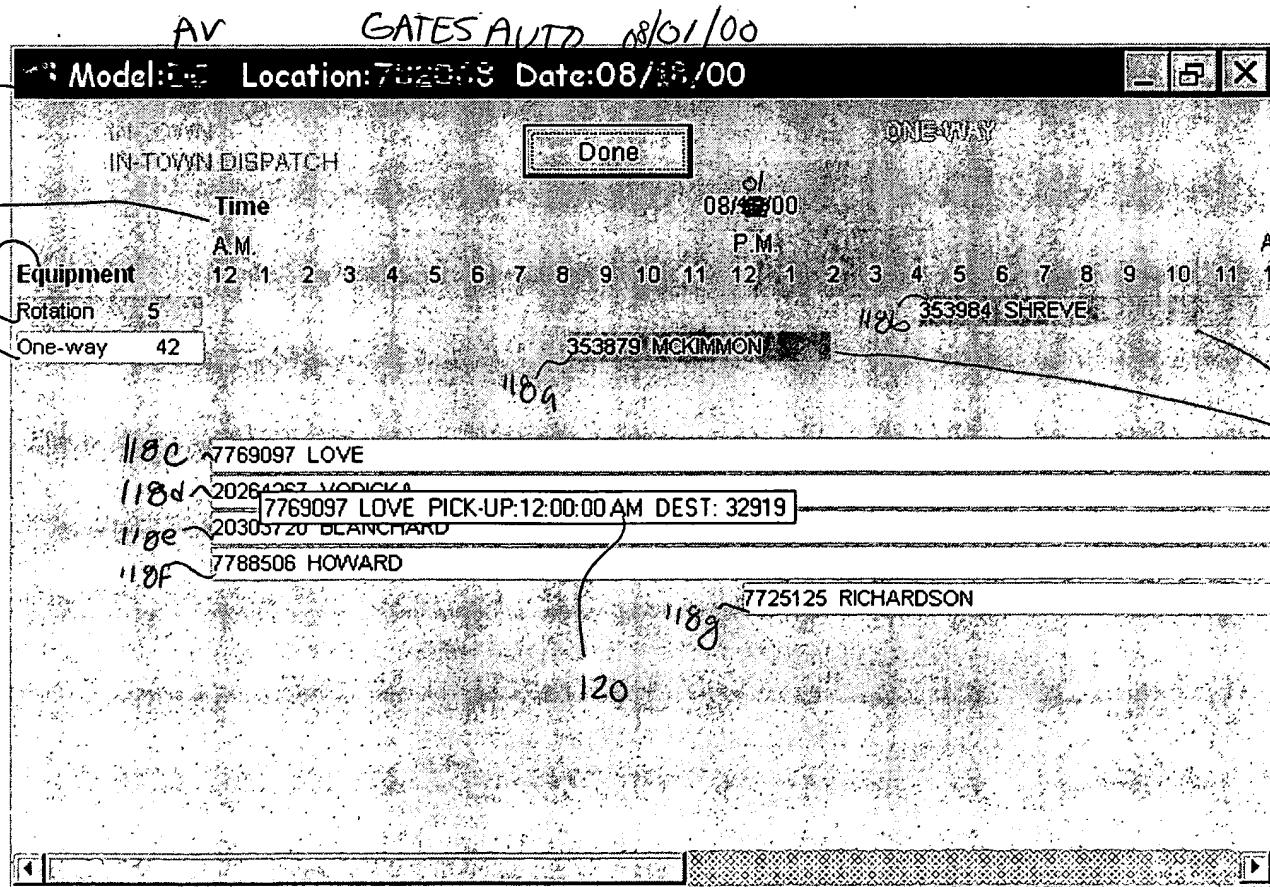


FIG. 5

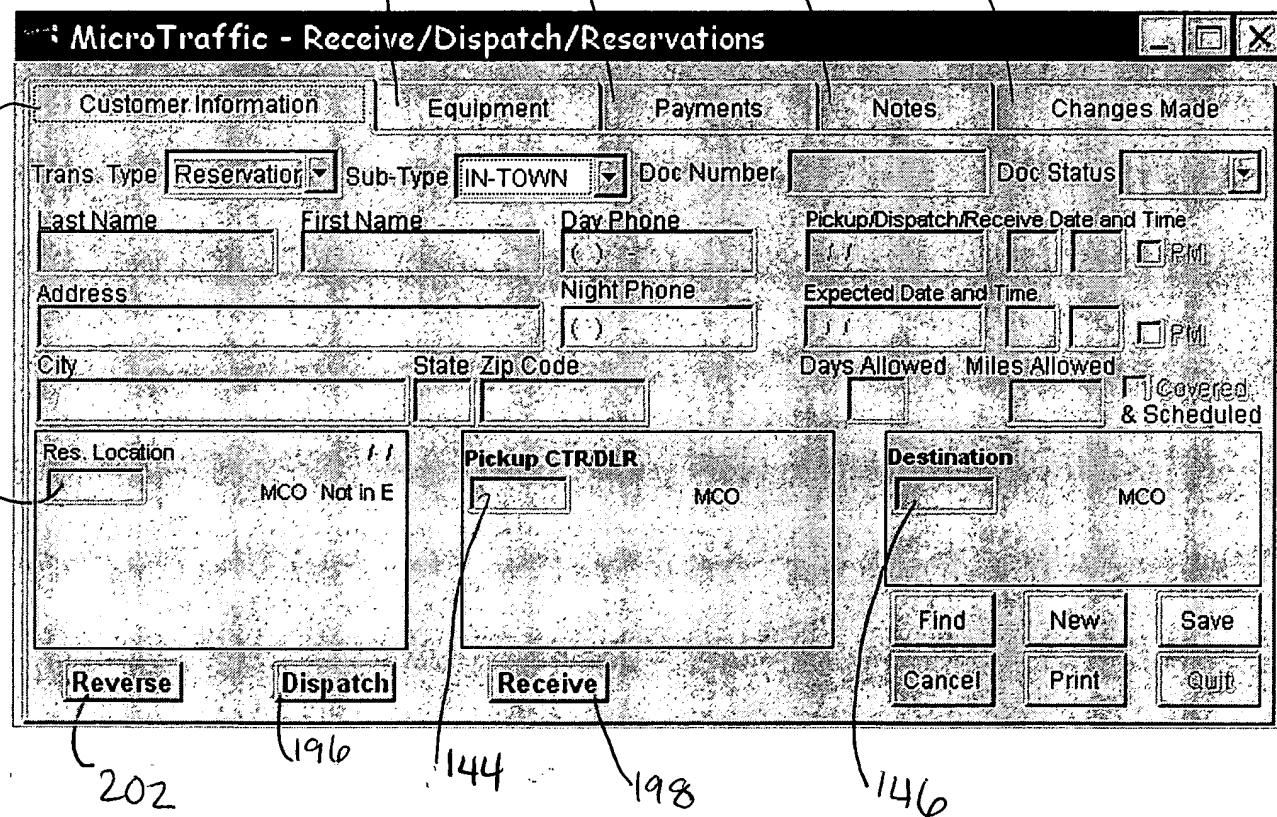


FIG. 6

132 150 152 134/156 136 158 160 162 138 140

MicroTraffic - Receive/Dispatch/Reservations

Customer Information		Equipment		Payments		Notes		Changes Made	
Status	Equipment ID	Rate	\$/Mile	Cov.	Deposit	Qty	Miles In	Miles Out	PM Miles

CONF 168  
TENT 170  
CANC 172

Reservation Information  
Status Model

Dispatch/Receive Information  
Fleet Model Serial Letter

200

Add 164  
Update 165

Rate 0.00 Per Mile 0.00 Coverage 0.00 Deposit 0.00 Qty 0 Miles In/Out 0.0 Last PM 0.0

Covered & Scheduled Qty

Save 176  
Print  
Quit

FIG. 7

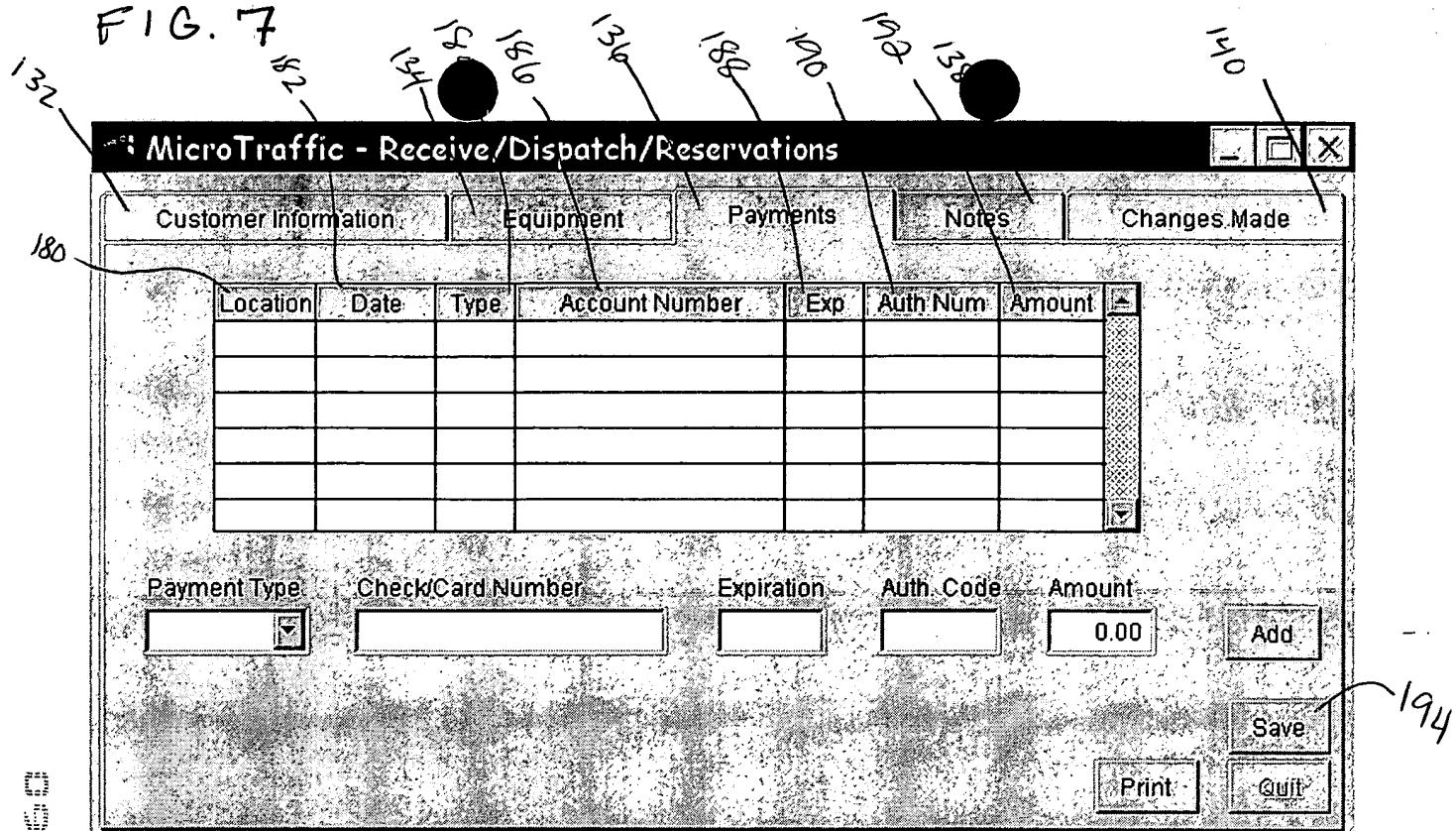


FIG. 8

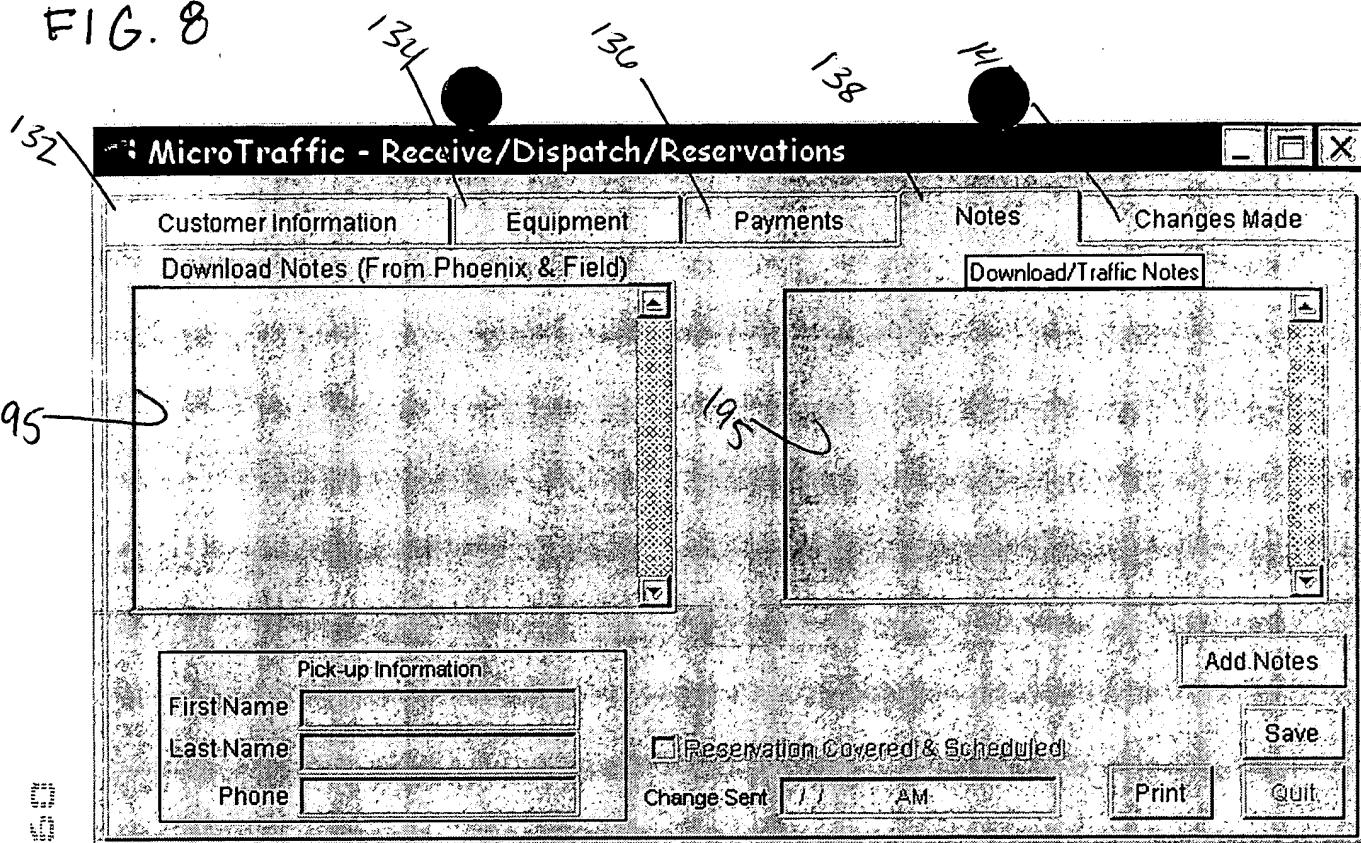


FIG. 9

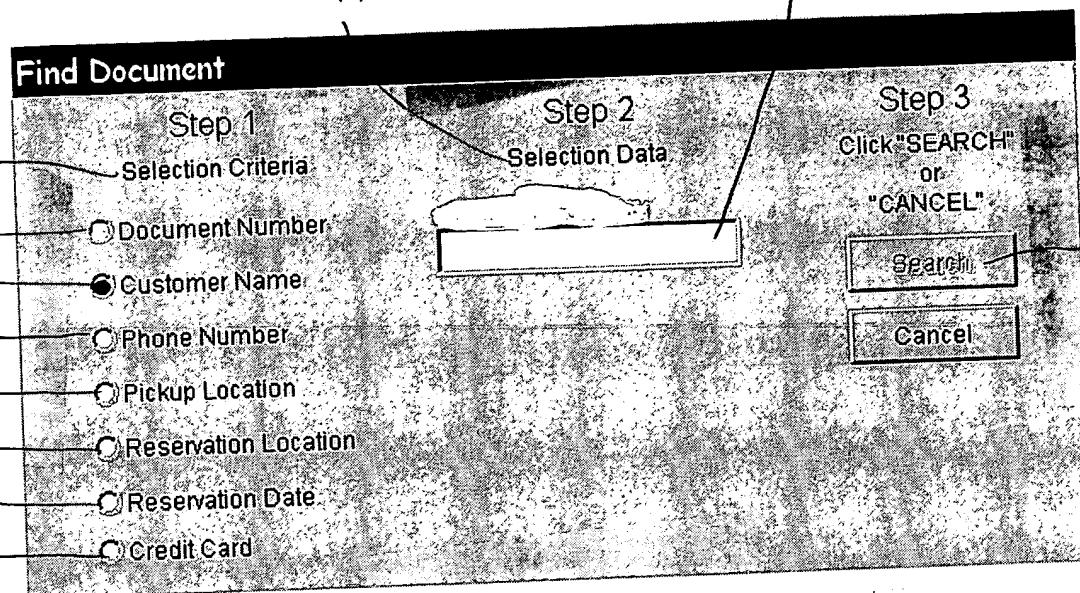


FIG. 10

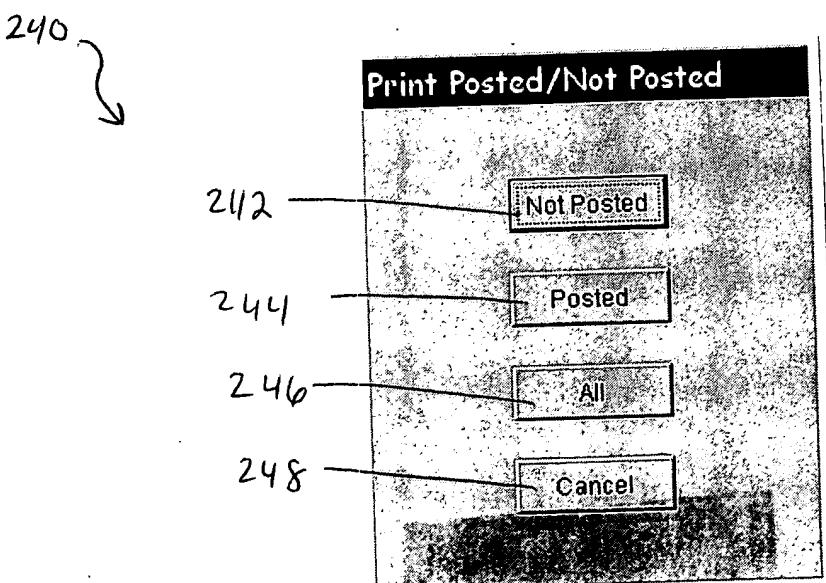


FIG. 11

250

3

Print Covered/Scheduled or Not Cover...	
252	Enter start date for report <input type="text" value="11"/>
254	Enter end date for report <input type="text" value="11"/>
256	<input type="checkbox"/> Preview
258	Not Covered & Not Scheduled
260	Covered & Scheduled
262	All
264	<input type="button" value="Cancel"/>

F 16.12

300

302

316 304 318 320  
312 314 310 324

322

MicroTraffic - Equipment at Site

ENTIRE COMPANY

Model	TOT	1WAY	ROT	OTHER	ET	11/21/00	11/22/00	11/23/00	11/24/00
BP	3	0	3	0		1			
BE	6	0	6	0					
BW	0	0	0	0					
TM	33	31	0	2		1	3	2	1 1
DC	157	150	1	6		14	3	4	1 4 5
EL	109	102	0	7		4	2	2 3	3 5
GH	35	30	0	5		1		3 1	3 1
JH	26	25	0	1					1 1
AT	15	14	0	1		1	2		1

MCO 782

- + Cities
- + Route 00
- + Route 1
- + Route 2
- + Route 3
- + Route 4
- + Route 5
- + Route 6
- + Route 7
- + Route 9
- + Route 10
- + Route 99

Legend

- Trucks
- Trailers
- Towing
- SRI

Date: 3 5

In-Town Reservations

One-Way Reservations

Find Inventory Print Screen

Equipment ID History Locations by Model Type Print Transfer Information

Set Up Transfer

306

308

326

328

332  
334  
336

338

330

326

328

370

406

376  
398

396  
378

350

352

353

356

358

## All DC's within MC0

Equipment ID	Note	Return Date/Time	Other	Loc.	City	Miles in
0000 DC 0392C	No	11/30/00 05:00:00		7045	ABERDEEN	87916.0
0000 DC 7031A	No	TF	32008	32078	ABERDEEN	Miles Out
0000 DC 5605J	No	11/29/00 12:15:00	FOR SALE	28454	ANGIER	87916.0
0000 DC 5605J	No	12/01/00 02:00:00		15431	APEX	PM Miles
0000 DC 0982C	No			55315	APEX	80000.00
0000 DC 2677C	No			48352	BURGAW	Plate #
0000 DC 8840Y	No	11/29/00 08:00:00		32465	CAMP LEJEU	
0000 DC 3832J	No			32465	CAMP LEJEU	
0000 DC 4656E	No			40292	CARY	State
0000 DC 6075J	No			40292	CARY	
0000 DC 8138B	No			40292	CARY	Expiration
0000 DC 1412E	No	11/29/00 08:40:00		54360	CARY	1

Right-click for Control Number or El Information. Double-click for Equipment Notes

## Pending Transfers

Model	Origin	Pick-up	Setup	Dest.	Notes
DC	TF 1698	12/01/00	11/30/00	TT 3387	Tom set this up
EL	TF 3387	11/30/00	11/30/00	TT 1693	Tom set this up too.
GH	TF 1693	11/30/00	11/30/00	TT 782055	Just another one

352

355

363

365

367

368

362

Miles in

Miles Out

PM Miles

364

366

370

Setup

Transfer

Remove

from Site

Quan

Exit

374

FIG. 14

380

382

386

390

392

394

Transfer Information

Equipment ID	0000-TM-7218W	Dispatching Location	40292
Status	NOT PICKED-UP	Set Up Date	08/29/2000
Pick Up Date	08/29/2000		
Destination Entity	782050		
Comments	talked to tom about reservation #####		

Save      Delete Transfer      Cancel

384

388

FIG. 15

400

Equipment ID History

Fleet	Model	Serial	Letter
0000		0000	

Preview

402

404

400  
402  
404  
410  
412  
414  
416  
418  
420  
422  
424

FIG. 16

MicroTraffic - Hookup Book

**Towing Vehicle**

U-Haul Truck  
or  
 Customer's Vehicle

414 Year:  416 Make:   
Model/Style:  418

Car Carrier  Rental Hitch  Perm Hitch  Install Perm Hitch

**Towed Vehicle**

U-Haul Trailer  
or  
 Customer's Vehicle

420 Weight:  0 422 Hitch Class:  3

424

430

Trailer/Hitch Class(s):  LV 4x6 1, 2, 3

Year:  Make:   
Model/Style:

Auto Transport Class 3  
 Tow Dolly Class 2, 3  
 Tow Bar Class 2, 3

Read Footnotes

440

440

444

442

446

448

450

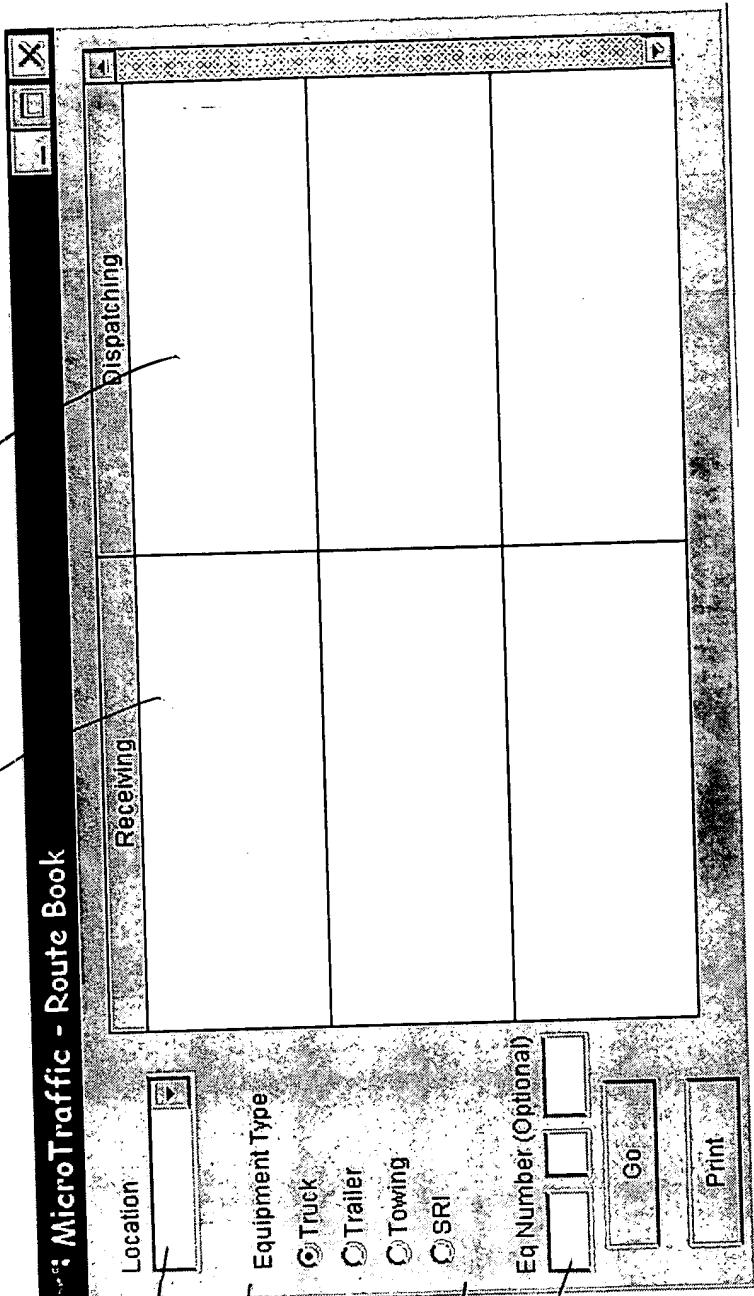


FIG. 18

462 464 466 468 470 472 473

5 Customers to Contact

File	Res. Num	Customer	Day Phone	Night Phone	Equipment	Pick Up Date	Origin	Dest
9	7490217	BRITT TYLER	(919) 518-1514		TM	08/01/00	56191	AM
9	30237004	SHAWN ARCHIBQUE	(919) 515-4004	(919) 859-8156	MY	08/04/00	55766	J&J
2	6440	LESLIE ROBERT B ERGLIN	(252) 972-2235		GH,PO,KO	08/05/00	1693	ST
7	4084	BYRON TORKE	( ) -		GH	08/20/00	32298	MIL
7	4092	DANIEL KLINE	( ) -		EL	08/03/00	32222	TR

This is \_\_\_\_\_ from U-Haul. I am calling to confirm the reservation of BRITT TYLER for 474 the following U-Haul Equipment 10' MOVING VAN for \$405.00 on August 10 from RALEIGH, NC to LAKEWOOD, CO. Someone from U-Haul will call you the day before your reservation to schedule pickup time and location. If your plans change, contact \_\_\_\_\_ at \_\_\_\_\_.

Thanks for choosing U-Haul.

Results of your phone call: \_\_\_\_\_

Call history.

476

478

Call history

Results of your phone call

Call history

Add Notes

Quit